Command Management Review (CMR) - REF8004 - NAD

Scope

This reference document's purpose is to provide guidance and strategic direction for review of performance measures to determine command operational efficiency, effectiveness and customer satisfaction. The Command Management Review (CMR) is applicable to all USACE activities.

The USACE Consolidated Command Guidance (CCG) is published by Headquarters and is normally released during the June/July timeframe. Directors, office chiefs and managers are responsible for review and compliance with performance requirements established in the CCG. The Resource Management Officer or designee is responsible for facilitating quarterly CMR sessions with the Commander and senior/executive staff to assess command performance and mission execution. The performance requirements established in the CCG will be based on earned value management principles.

Policy

***Consolidated Command Guidance** [http://www.usace.army.mil/inet/functions/rm/regs/regs.htm]*

Distribution

HQUSACE

Director/Office Chief/Manager

Resource Management Office* Response: the asterisk is not necessary in a reference document

Ownership

The BP/P2 Configuration Manager is responsible for ensuring that this document is necessary and that it reflects actual practice.

Purpose

The CMR is a quarterly review and analysis process used by senior leaders of USACE to assess performance trends of USACE. The CCG contains USACE directorate performance measurements, to include the functional area, proponent, indicator and evaluation visibility level, source of data, definition, calculation, rating criteria, and governing regulations or law.

HQUSACE creates performance measures for presentation at the CMR that are developed to portray command attainment of corporate objectives. CMR data will be web-enabled and generated automatically and continuously within the AIS for all.   Command performances for critical functional areas are evaluated and assessed in accordance with CCG requirements and rating criteria. All applicable CMR charts will contain assessed ratings of red, amber or green, and a narrative on

USACE goals and achievements. The HQUSACE develops the CMR charts within the AIS, allowing subordinate commands to provide comments directly to applicable charts.

The HQUSACE CMR provides HQUSACE Staff principals, commanders and their staffs the ability to address corporate measures of operational performance. These measures are portrayed and compared to depict a USACE-wide status report that identifies areas for improvement and promotes sharing of best practices.